



PO Box 12050 | Austin, TX 78711 | 800-252-7031 | tdi.texas.gov/wc

To: Texas Workers' Compensation System Participants

From: Graves Owen, MD

Date: July 8, 2026

RE: DWC Finalizes the Medical Quality Review process

On May 28, 2026, the Texas Department of Insurance, Division of Workers' Compensation (DWC) requested comments from workers' compensation system participants on the proposed Medical Quality Review (MQR) process. The MQR process is a medical case review based on a written complaint, which may include an internal referral, a plan-based audit, or monitoring resulting from a consent order.

DWC did not receive any input or comments. The revised MQR process is approved. The revised MQR process is on the DWC website at www.tdi.texas.gov/wc/hcprovider/medadvisor.html.

If you have any questions, contact Jennifer Self at Jennifer.Self@tdi.texas.gov or 512-804-4852.