



Health Care Provider and Insurance Carrier
 Quarterly Meeting
 April 15, 2026
 2 p.m. to 3:30 p.m.

Agenda

Item	Presenters
Welcome	Jeff Nelson Commissioner of Workers' Compensation
Operations Update FY 2026 Designated doctor (DD) training events	Santiago Calderon, Director Designated Doctor Operations
Business Process Update AMA Guides study	Tammy Campion, Deputy Commissioner Business Process
Insurance carrier PBO update EDI support outreach DD exam services reminders Non-subscriber filing period reminder	Martha Luevano, Director Enterprise Automation Services
External Relations Update Legislative recommendations input request	Kate Sidora, Director External Relations
Legal and Communications Services Update Conference registration CompCourses on demand	Kara Mace, General Counsel Legal and Communications Services
Compliance and Investigations Update New format for insurance carrier scorecard	Dan LaBruyere, Deputy Commissioner Compliance and Investigations
Claims and Customer Services Update Subsequent Injury Fund overview	Blaise Gerstenlauer, Administrator Subsequent Injury Fund
Q&A	
Closing Remarks	Jeff Nelson Commissioner of Workers' Compensation