

TEXAS DEPARTMENT OF INSURANCE SELF-EVALUATION REPORT ATTACHMENTS

Attachment 1: Enabling Statutes

- 1.A - *Texas Insurance Code*, Section 31.002
- 1.B - *Texas Labor Code*, Section 402.001

Attachment 2: Texas Department of Insurance (TDI) Annual Reports

- 2.A - *TDI 2006 Annual Report*
- 2.B - *TDI 2005 Annual Report*
- 2.C - *TDI 2004 Annual Report*
- 2.D - *TDI 2003 Annual Report*
- 2.E - *TDI 2002 Annual Report*

Attachment 3: Internal or External Newsletters

- 3.A - *Bulletin Board*, Autumn 2004
- 3.B - *Bulletin Board*, Winter 2004
- 3.C - *Bulletin Board*, Spring 2005
- 3.D - *Bulletin Board*, Summer 2005
- 3.E - *Bulletin Board*, Fall 2005
- 3.F - *Bulletin Board*, Winter 2006
- 3.G - *Bulletin Board*, Spring 2006
- 3.H - *Bulletin Board*, Summer 2006
- 3.I - *TDInSight*, August/September 2004
- 3.J - *TDInSight*, October/November 2004
- 3.K - *TDInSight*, December 2004/January 2005
- 3.L - *TDInSight*, February/March 2005
- 3.M - *TDInSight*, April/May 2005
- 3.N - *TDInSight*, June/July 2005
- 3.O - *TDInSight*, August/September 2005
- 3.P - *TDInSight*, October/November 2005
- 3.Q - *TDInSight*, January/February 2006
- 3.R - *TDInSight*, March/April 2006
- 3.S - *TDInSight*, May/June 2006
- 3.T - *TDInSight*, July/August 2006

Attachment 4: TDI Publications & Brochures

Attachment 5: Required TDI Studies

Attachment 6: Current TDI Legislative or Interagency Studies

Attachment 7: Studies Affecting TDI

Attachment 8: Biographical Information

- 8.A - Commissioner of Insurance
- 8.B - Commissioner of Workers' Compensation

Attachment 9: Recent Rules

- 9.A - *Texas Administrative Code*, Title 28, Part One (2007)
- 9.B - *Texas Administrative Code*, Title 28, Part Two (2007)

Attachment 10: Legislative Appropriations Request

Attachment 11: Annual Financial Reports

- 11.A - *TDI 2006 Annual Financial Report*
- 11.B - *TDI 2005 Annual Financial Report*
- 11.C - *TDI 2004 Annual Financial Report*
- 11.D - *TDI 2003 Annual Financial Report*
- 11.E - *TDI 2002 Annual Financial Report*

Attachment 12: Operating Budget

- 12.A - *TDI Operating Budget, Fiscal Year 2007*
- 12.B - *TDI Operating Budget, Fiscal Year 2006*
- 12.C - *TDI Operating Budget, Fiscal Year 2005*

Attachment 13: TDI Headquarters and Field Office Locations

Attachment 14: Quarterly Performance Reports

- 14.A - *TDI Annual Performance Measure Report, Fiscal Year 2006*
- 14.B - *TDI Annual Performance Measure Report, Fiscal Year 2005*
- 14.C - *TDI Annual Performance Measure Report, Fiscal Year 2004*

Attachment 15: Recent Studies on Agency Functions

- 15.A - *Texas Workers' Compensation Commission Sunset Staff Report, April 2004*
- 15.B - *State Fire Marshal Survey of Other States, Outreach And Education*
- 15.C - *State Comparison of Fire Prevention Programs*

Attachment 16: TDI Internal Audit Fiscal Year 2007 Annual Audit Plan

Attachment 17: TDI Internal Audit Reports

Attachment 18: State Auditor Reports

- 18.A - State Auditor's Office Reports Query Results, Criteria: Texas Department of Insurance
- 18.B - State Auditor's Office Reports Query Results, Criteria: Division of Workers' Compensation

Attachment 19: Customer Service Surveys (FY 2006)

- 19.A - *TDI Fiscal Year (FY) 2006 Customer Service Report*
- 19.B - *TDI Customer Satisfaction Survey, Industry Survey Key*
- 19.C - *TDI Customer Satisfaction Survey, Consumers Survey Key*
- 19.D - *TDI Customer Satisfaction Survey, State Fire Marshal Survey Key*
- 19.E - *TDI Customer Satisfaction Survey, Workers' Compensation Survey Key*
- 19.F - *TDI Customer Satisfaction Survey, Workers' Compensation Survey Key (Phone)*
- 19.G - *TDI Facilities Survey, William P. Hobby Building*
- 19.H - *TDI Facilities Survey, Division of Workers' Compensation (DWC) Central Office (English)*
- 19.I - *TDI Facilities Survey, Division of Workers' Compensation (DWC) Central Office (Spanish)*
- 19.J - *TDI Facilities Survey, Division of Workers' Compensation (DWC) Field Office (English)*
- 19.K - *TDI Facilities Survey, Division of Workers' Compensation (DWC) Field Office (Spanish)*
- 19.L - *TDI Financial Program, Customer Response Form*
- 19.M - *TDI Fraud Unit Customer Survey*
- 19.N - *TDI Open Records Customer Survey*
- 19.O - *TDI Internet Survey*