

No. **2026-10005**

**Official Order
of the
Texas Commissioner of Insurance**

Date: 07/02/2026

Subjects Considered:

Ivonne Alexandria Le Blanc
El Paso, Texas 79925-2918

Five Points Insurance Agency, LLC.
6767 Viscount, Ste 102
El Paso, Texas 79925

Default Order
TDI Enforcement File No. 38445 and 36586

General remarks and official action taken:

This is a default order taken against Ivonne Alexandria Le Blanc and Five Points Insurance Agency, LLC. (Respondents). Respondents misappropriated money paid by a consumer for insurance coverage, failed to bind coverage, and applied that money to accounts belonging to other consumers. Respondents did not respond to a Notice of Allegations mailed by the Texas Department of Insurance (TDI). This order revokes Respondents' licenses.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Respond to Notice of Allegations

1. On April 10, 2026, TDI sent a Notice of Allegations, attached as Exhibit A, to Respondents.
2. TDI sent the Notice of Allegations to Respondents' last known addresses provided in writing to the department, [REDACTED] El Paso, Texas 79925-2918 and 6767 Viscount Ste 102, El Paso, Texas 79925. TDI also sent the Notice of Allegations

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to Respondents' electronic mail address last designated for receipt of official department communications, ialeblanc@fivepointstx.com.

3. Respondents received and waived an opportunity for a hearing because Respondents failed to send TDI a written response to the Notice of Allegations within 20 days after the date the Notice of Allegations was mailed.
4. TDI's factual allegations set out in the attached Notice of Allegations are incorporated in this order as findings of fact.

Conclusions of Law

1. The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051–82.055, 4001.002, 4005.101, 4005.102, and 4051.051; and TEX. GOV'T CODE §§ 2001.003(1) and 2001.051–2001.178.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE § 1.47.
3. TDI provided proper notice to Respondents under TEX. GOV'T CODE §§ 2001.003(1), 2001.051, 2001.052, 2001.054, and 2001.056(4); and 28 TEX. ADMIN. CODE §§ 1.1302, 1.28, 1.47, and 19.906.
4. Based on Respondents failure to send TDI a written response to the Notice of Allegations, TDI is entitled to disposition by default under 28 TEX. ADMIN. CODE § 1.47.
5. Respondents failed to show compliance with the law.
6. TDI factual and legal allegations set out in the attached Notice of Allegations are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.47.

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Order

It is ordered that any licenses held by Ivonne Alexandria Le Blanc and Five Points Insurance Agency, LLC., are revoked. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

Signed by:

Amanda Crawford

FE10434BC41A470...

Amanda Crawford

Commissioner of Insurance

Prepared and reviewed by:



Priya Suman, Staff Attorney
Enforcement

Affidavit

STATE OF TEXAS §

§

COUNTY OF TRAVIS §

Before me, the undersigned authority, personally appeared Jackie Gonzales, who, being by me duly sworn, deposed as follows:

"My name is Jackie Gonzales and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Ivonne Alexandria Le Blanc and Five Points Insurance Agency, LLC. I have confirmed that:

- a. The last mailing address provided to the department in writing by Ivonne Alexandria Le Blanc is [REDACTED] El Paso, Texas 79925-2918.
- b. The last mailing address provided to the department in writing by Five Points Insurance Agency, LLC is 6767 Viscount Ste 102, El Paso, Texas 79925.
- c. The file maintained by Enforcement contains a Notice of Allegations dated April 10, 2026, which was sent to Ivonne Alexandria Le Blanc and Five Points Insurance Agency, LLC.
- d. On April 10, 2026, the Notice of Allegations addressed to Ivonne Alexandria Le Blanc and Five Points Insurance Agency, LLC was mailed certified, return receipt requested, to the last known addresses and the email of record: ialeblanc@fivepointstx.com

Copies of the certified mail log maintained by Enforcement are attached as Exhibit B."

Signed by:

Jackie Gonzales

E885363A5B93472...

Affiant

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 5/7/2026. This notarial act was an online notarization.

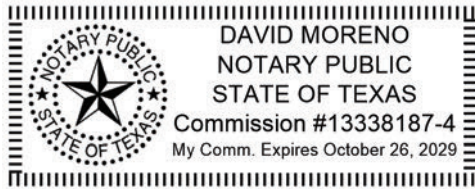
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Ivonne Alexandria Le Blanc and Five Points Insurance Agency, LLC.

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Notary Seal



Digital Certificate

Signed by:
David Moreno
455E4109E15D4CD...
Notary Public State of Texas

April 10, 2026

Five Points Insurance Agency, LLC
6767 Viscount Ste 102
El Paso, Texas 79925

Via CM/RRR No.
9214 8901 9403 8366 3201 27
Via Email: ialeblanc@fivepointstx.com

Ivonne Alexandria Le Blanc
[REDACTED]
El Paso, Texas 79925-2918

Via CM/RRR No.
9214 8901 9403 8366 3202 33
Via Email: ialeblanc@fivepointstx.com

TDI ENFORCEMENT CASE NO. 38445 and 36586
NOTICE OF ALLEGATIONS AGAINST IVONNE ALEXANDRIA LE BLANC AND FIVE
POINTS INSURANCE AGENCY, LLC

The Texas Department of Insurance (TDI) seeks to take disciplinary action against Five Points Insurance Agency, LLC. This Notice states the allegations against it and the relief sought by TDI.

YOUR WRITTEN RESPONSE IS REQUIRED WITHIN 20 DAYS

YOU HAVE THE RIGHT TO A HEARING AND ARE INVITED TO SHOW COMPLIANCE WITH THE LAW. To request a hearing, you must send a written response to TDI within 20 days of the date this Notice was mailed.

If you fail to send a written response by the deadline, *you waive your right to a hearing*, and TDI may seek disposition by default under 28 TEX. ADMIN. CODE § 1.47, TEX. INS. CODE § 82.055, and TEX. GOV'T. CODE § 2001.056.

If you fail to send a written response by the deadline, without further notice to you, the commissioner of insurance may issue a default order that admits the factual matters asserted, deems all allegations as true, and orders the relief recommended in this Notice.

You must send your written response by mail, fax, or email to:

Priya Subramanian, Staff Attorney
Texas Department of Insurance

Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
priya.subramanian@tdi.texas.gov

Jurisdiction

The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051–82.055, 4001.002, 4005.101, 4005.102, and 4051.051 4054.051; and TEX. GOV'T CODE §§ 2001.003(1) and 2001.051–2001.178.

Factual Allegations

1. Five Points Insurance Agency, LLC. (Five Points) is a General Lines Agency with a Property and Casualty qualification originally obtained on February 14, 2020, and a Life, Accident, Health, & HMO qualification originally obtained on March 25, 2021.
2. Ivonne Le Blanc (Le Blanc) is listed as the principal of Five Points and has 100% ownership of the agency. Le Blanc previously held a General Lines Agent License issued by TDI, which expired on May 31, 2023.
3. On August 23, 2024, TDI received a complaint from Road Ventures LLC., sent by O.C., a representative of the company. The complaint alleges that between 2022 and the time of the complaint Five Points and Le Blanc received \$11,000 in premium payments for coverage for Road Ventures, LLC.
4. O.C. initially attempted to contact Le Blanc to discuss coverage for Road Ventures, but Le Blanc did not provide the information requested. O.C. then contacted Texas General Security Agency, LLC. (TSGA), the company from which Five Points was supposed to purchase policies to cover Road Ventures and discovered that coverage had never been requested for Road Ventures by Five Points.
5. TSGA responded to TDI's request for information stating that while coverage for Road Ventures was quoted to Five Points, it was not bound, and no policy was issued. TSGA also showed that the payments from Road Ventures's account were applied to other policies by the agent, Five Points. TSGA has since returned these payments to Road Ventures's accounts.

6. On June 25, 2025, TDI sent Five Points and Le Blanc a request for information. On August 18, 2025, a second request for information was sent to Five Points and Le Blanc. TDI has not received a response to either inquiry.

Legal Allegations

1. Le Blanc and Five Points did not respond to TDI's request for information in violation of TEX. INS. CODE § 38.001.
2. Le Blanc and Five Points willfully violated a Texas insurance law, as contemplated by TEX. INS. CODE 4005.101(b)(1).
3. Le Blanc and Five Points has misappropriated, converted or illegally withheld money belonging to an insured, enrollee, or beneficiary, as contemplated by TEX. INS. CODE § 4005.101(b)(4).
4. Le Blanc and Five Points engaged in fraudulent or dishonest acts or practices, as contemplated by TEX. INS. CODE § 4005.101(b)(5).

Relief Sought

TDI seeks the following relief:

1. revocation of all licenses belonging to:
 1. Ivonne Le Blanc and
 2. Five Points Insurance Agency;
2. imposition of any other just and appropriate relief to which the department may be entitled to by law, including any combination of the above actions.

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Notice of Allegations

Five Points Insurance Agency, LLC

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Respectfully,



Priya Subramanian
State Bar No. 24143443
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6337 (Direct)
(512) 490-1020 (Fax)
priya.subramanian@tdi.texas.gov

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC: ENF
Whitney Fraser, Litigation Director, Enforcement, MC: ENF
Administrative Review, MC: CO-AAL

CERTIFICATE OF SERVICE

I, Priya Subramanian, certify that a true and correct copy of this *Notice of Allegations Against* was sent by the following methods on this 10th day of April, 2026 to:

Five Points Insurance Agency, LLC
6767 Viscount Ste 102,
El Paso, Texas 79925

Via CM/RRR No.
9214 8901 9403 8366 3201 27
Via Email: ialeblanc@fivepointstx.com

Ivonne Alexandria Le Blanc
[REDACTED]
El Paso, Texas 79925-2918

Via CM/RRR No.
9214 8901 9403 8366 3202 33
Via Email: ialeblanc@fivepointstx.com

Respondent Pro Se

A handwritten signature in black ink, appearing to read 'Priya', with a large, sweeping flourish extending from the bottom right.

Priya Subramanian

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EXHIBIT

B

Shipment Confirmation
Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 04/10/2026

Shipped From:

Name: ENF M RUIZ

Address: 1601 CONGRESS AVENUE

City: AUSTIN

State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	
First-Class Package Service®	
Returns	
International*	
Other	2
Total	2

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail.
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0069 8361 37

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Total Number of Pieces Received at Post Office